



## QUEEN OF THE SOUTH FOOTBALL CLUB MEDICAL PLAN RISK ASSESSMENT



Activity/ Element	Hazards Identified	Existing Controls	Is the Residual Risk Acceptable	Additional Controls Required	Is the Residual Risk Acceptable	Recommended Minimum Medical Attendance
(Step 1)	(Step 2)	(Step 3)	(Step 4)	(Step 5)	(Step 6)	
1. Medical illness/injury	Spectators & staff May suffer from a medical emergency or suffer an injury whilst in stadium i.e. being struck by an errant shot.	QOSFC is required to comply With Palmerston Park Safety Certificate, QOSFC Safety Policy, stadium risk assessment & recommendations of the Guide to Safety at Sports Grounds (Green Guide). First Aid personnel are provided by St Andrews Ambulance Association in ration of 1:1000 up to 10,000 then 1:2000 (with a minimum of 2 first aiders at all times). Ambulance cover is arranged through the Scottish Ambulance Service to cover crowds of over 5000. A Doctor is contracted by QOSFC for all first team matches where spectators are admitted. Cover is provided by QOSFC. There is one first aid room. A secondary first aid room has been identified should the primary first aid room become unavailable. A purpose built stadium Control room is designed to provide multi-agency communications. The QOSFC Contingency Plan confirms the roles of all agencies in the event of a Major Incident.	Yes	Nil	Yes	Crowd 5000-10000 1 x Ambulance 1 x Ambulance Manager 1 x Paramedic 1 x Technician 2 -10 x First Aid Personnel 1 x Crowd Doctor

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2. Injury from slip/trip/fall	Spectators & staff may suffer from an injury within the stadium.	As above.	Yes	Nil	Yes	As above
3. Fire in the stadium.	A fire in the stadium may result in burns, injuries and smoke inhalation to spectators and staff. Crush or other injuries may occur as a result from crowd surge if evacuation is not properly controlled.	As above. In addition, a fire risk assessment has been completed.	Yes	Nil	Yes	As above.
4. Explosion in the stadium.	As above at 3.	As above in row 1.	Yes	Nil	Yes	As above.
5. Structural Collapse.	A collapse of any part of the stadium structure may result in injury to staff or spectators.	As above in row 1. The stadium complies with all relevant building control standards. Structural testing is carried out on a planned basis.	Yes	Nil	Yes	As above.
6. Crowd surge/crushing	Spectators & staff may suffer from crush injuries.	As above in row 1. The stadium complies with all relevant building control standards. Entry and egress monitored via CCTV. Crowd dynamics continually assessed by Police and club safety officials.	Yes	Nil	Yes	As above.
7. Evacuation	Evacuation of the stadium must be properly controlled. Spectators and staff may be injured during crowd surge if the evacuation is not properly controlled.	As above in row 1. Stewards are trained in evacuation procedures. Evacuation exercises are carried out annually with Police, stadium management and stewards.	Yes	Nil	Yes	As above.



## QUEEN OF THE SOUTH FOOTBALL CLUB SAFETY MANAGEMENT FACTORS AFFECTING MEDICAL PLAN RISK ASSESSMENT



SAFETY MANAGEMENT FACTORS	
i) Safety Management Structure & lines of communication	<p>The Safety Management Structure is as follows – all located within the match control room</p> <ul style="list-style-type: none"><li>- Stadium Safety Officer</li><li>- Match Commander – Senior qualified police officer (where in attendance)</li><li>- Steward Manager</li><li>- Ambulance Incident Officer</li></ul> <p>In addition a Deputy safety officer is always in attendance at home fixtures and will be located in the players tunnel</p>
ii) Ground Contingency Plans	Palmerston Park Contingency Plan is multi-agency and updated on a regular basis.
iii) Staff Training	All staff are trained to the level appropriate to their responsibilities.
iv) Hazards and risks posed by event to spectators.	Specific hazards posed by the event at football matches include severe weather and crowd disturbances.
v) Composition and behaviour of crowd.	The stadium safety officer undertakes crowd profiling prior to all football matches and undertakes a risk assessment based on these findings. He/she holds a pre match meeting and invites all parties involved in safety at the match.
vi) Historical data of injuries/treatment etc.	Anonymised records of all casualties who receive treatment are retained by the Stadium Operations Manager. These statistics, along with crowd numbers are utilised to assess potential casualty numbers for future events. Numbers on average are minimal.
vii) Requirements of governing bodies.	QOSFC comply with requirements to obtain a Safety Certificate from Dumfries & Galloway Council. They also comply with FIFA/UEFA requirements as appropriate. Observance of the Guide to Safety at Sports Grounds (Green Guide) is taken into account in all safety decision making processes.
PHYSICAL FACTORS	
This risk assessment was completed taking into consideration the following:	
i) Physical layout (roads, car parks etc)	Palmerston Park is situated to the north centre of Dumfries. The multi agency contingency plan contains a comprehensive traffic management plan for the stadium, including sterile routes for emergency service vehicles. No vehicles are parked within the stadium during a match. Coaches are parked in designated areas and cars are parked in authorised car parks in the vicinity of the ground or on streets out with the sterile area surrounding the ground.
ii) Design of ground/areas of high risk.	The stadium is of mixed construction and design incorporating safety measures. There is one modern stand, one covered terrace and one older stand (main stand) which has a high percentage of timber in its construction. Total capacity for football matches is 8690 spectators.
iii) Location of control points, first aid/ambulance posts and key locations.	<p>Multi agency control room is sited in the north east corner of the ground with a panoramic view of the playing surface and all stands. Safety Officer, match commander, steward leader, ambulance officer and first aid team leader are all sited here along with support staff.</p> <p>There is one primary first aid room located near to the trackside and the main emergency entry/egress for the stadium.</p>